



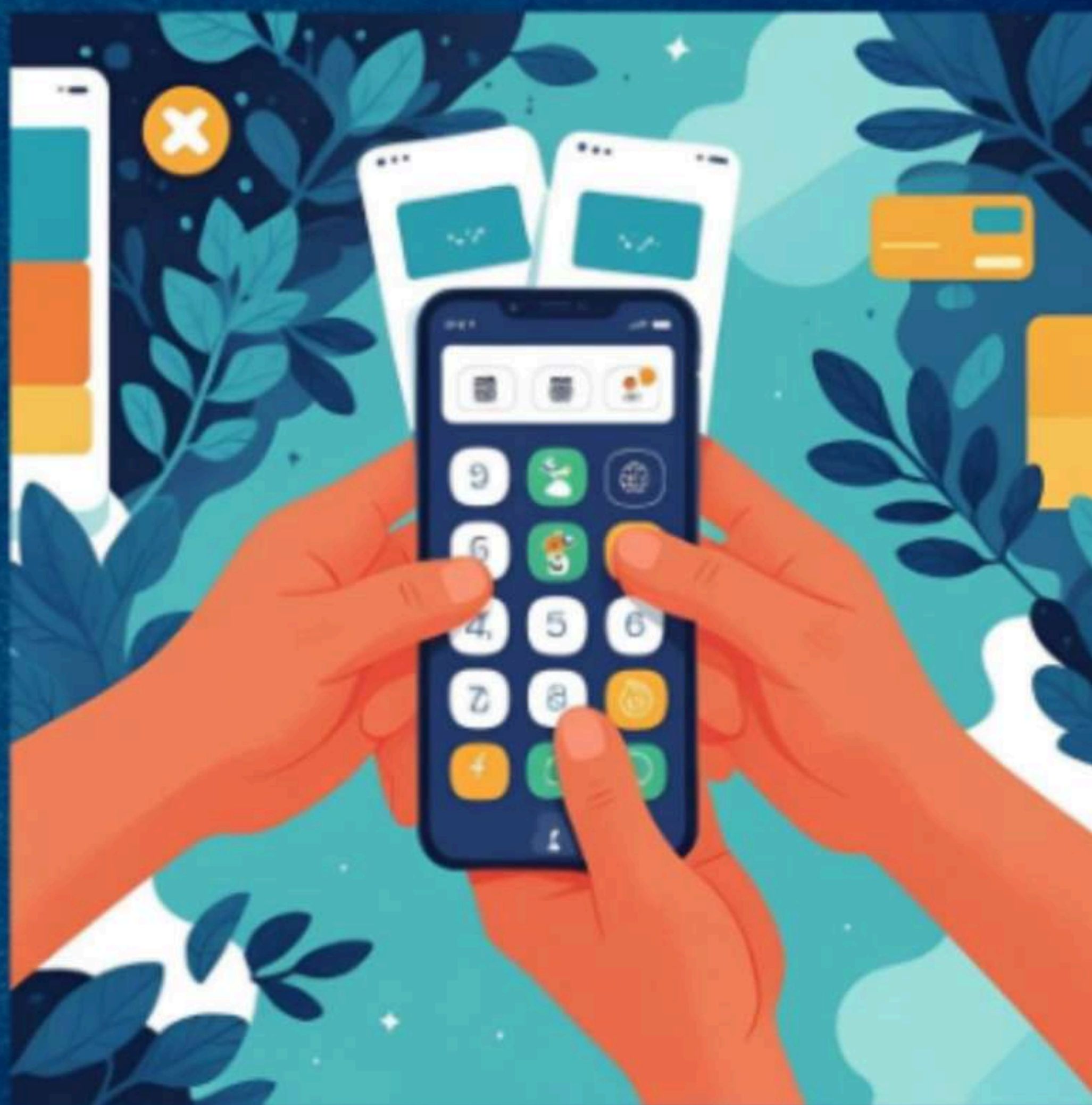
Protect Yourself from SIM-Swap Fraud - Don't Let Cybercriminals Steal Your Money

What is SIM-Swap Fraud?

Fraudsters trick your mobile service provider into issuing a duplicate SIM card for your number. Once active, they receive your calls, messages, and OTPs, enabling them to access your bank accounts.

Warning Signs:

- Sudden loss of mobile network signal.
- Inability to receive calls or OTPs.
- Notifications of transactions you didn't make.



How to Protect Yourself

- Never share personal information (DOB, Aadhar, bank details, OTPs, PINs) with anyone over call, SMS, or email.
- Stay alert for network loss- sudden "No Signal" could mean your SIM is compromised.
- Contact your telecom operator immediately if your SIM stops working without reason
- Limit online sharing of personal details that could be used for identity theft.

If You Suspect Fraud: Report it Immediately

- Bank's Customer Care Helpline
- Telecom Operator Customer Care Helpline
- Cyber Crime Helpline: 1930
- www.cybercrime.gov.in

If you are victim of Cyber Crime, dial National helpline number **1930** & register your complaint at National cyber crime reporting portal <https://cybercrime.gov.in/>

Besides above number, Canara Bank customers can also call our toll-free number **1800 1030** to report such issues.