

## **Fraud prevention - Tips to Customers**

1. Safe keep your credit/debit cards, pass book, cheque book etc.
2. Ensure collection of cheque book personally or through reliable representative. Count the number of leaves in the cheque book before accepting.
3. Do not compromise your internet password, credit card/ATM card PIN, password.
4. Promptly report missing credit/ATM card/Cheque book/leaves, passbook, to your branch without any delay.
5. Confine your discussions on your Banking transactions only among related and trusted people, in closed doors.
6. Always avail the services of our helpline no: 18001030(1800 425 0018) or nodal officers placed in different places for any assistance/complaints.
7. Update your address/mobile number in the Bank account for quick communication/SMS alerts etc.
8. Avail alternate Banking Channels like NEFT/RTGS/Mobile Banking/Internet Banking etc. for payments rather than settlement by cheques.
9. Ensure that only those people whom you know fully well and worthy of introduction are only introduced to Bank. A wrong introduction can cause reputation damage to you.