



Recruitment Section, Human Resources & Public Relations Wing Head Office, Bengaluru

COMMON RECRUITMENT PROCESS FOR RECRUITMENT OF CUSTOMER SERVICE ASSOCIATES (CRP-CSA-XIV-RESERVE LIST-PHASE-II)

DOCUMENTS SUBMISSION & BIO-METRIC VERIFICATION- FINAL OPPORTUNITY

We invite your attention to the Common Recruitment Process conducted by the Institute of Banking Personnel Selection (IBPS) for the Post of Customer Service Associates under CRP-CSA-XIV-RESERVE LIST-PHASE II. IBPS has provisionally allotted 106 Candidates for the Post of Customer Service Associate to our Bank.

Subsequently, we had vide our notification dated 17.10.2025 advised all the provisionally allotted candidates to attend the documents submission & biometric verification process on 24.10.2025 and 28.10.2025 at various centres. However, some of the candidates failed to attend the same.

We are pleased to inform that the Bank is providing a final opportunity on 04.11.2025 to the candidates who failed to complete the earlier document submission & Bio-metric verification process.

The details of the Centre and venue for Documents submission & Biometric verification process are mentioned here below:

CANARA BANK HRM SECTION CIRCLE OFFICE AGRA 12A/CC-1, RAJENDRA CENTRE, AWAS VIKAS COLONY, SIKANDRA, AGRA - 282007	CANARA BANK HRM SECTION CIRCLE OFFICE AHMEDABAD 7TH FLOOR, GIFT ONE TOWER, GIFT CITY, GANDHINAGAR, GUJARAT- 382 355
CANARA BANK HRM SECTION CIRCLE OFFICE BENGALURU #86, SPENCER TOWER, M.G ROAD, BENGALURU, KARNATAKA -560001	CANARA BANK HRM SECTION CIRCLE OFFICE BHOPAL PLOT NO. 4, PSP AREA, NEAR AIIMS, SAKET-NAGAR BHOPAL, MADHYA PRADESH- 462026

CANARA BANK HRM SECTION CIRCLE OFFICE CHANDIGARH PLOT NO. 1, SECTOR 34-A, CHANDIGARH - 160022	CANARA BANK HRM SECTION CIRCLE OFFICE CHENNAI 524 ANNA SALAI, TEYNAMPET CHENNAI, TAMILNADU - 600018
CANARA BANK HRM SECTION CIRCLE OFFICE GUWAHATI 1ST FLOOR, DEE BEE GRANDE, 6 MILE, PANJABARI ROAD, GUWAHATI, ASSAM - 781022	CANARA BANK HRM SECTION CIRCLE OFFICE - KOLKATA, 21 CAMAC STREET, BELLS HOUSE, KOLKATA, WEST BENGAL- 700016
CANARA BANK HRM SECTION CIRCLE OFFICE MUMBAI C 14, G BLOCK BANDRA EAST, MUMBAI, MAHARASHTRA, PIN - 400051	CANARA BANK HRM SECTION CIRCLE OFFICE, PATNA LUV-KUSH TOWER, EXHIBITION ROAD, 4TH FLOOR, PATNA, BIHAR - 800001
CANARA BANK HRM SECTION CIRCLE OFFICE RANCHI, KAUSHALYA CHAMBER PP COMPOUND MAIN ROAD RANCHI JHARKHAND- 834001	CANARA BANK HRM SECTION CIRCLE OFFICE- TRIVANDRUM, TC 26/173(I), M.G. ROAD, SPENCER JUNCTION, PIN CODE - 695001
CANARA BANK HRM SECTION CIRCLE OFFICE VIJAYAWADA, 54-15-4B, LAKSHMI AVENUE, 1 ST & 2ND FLOOR, SRINIVASA NAGAR BANK COLONY, VIJAYAWADA- 520 008	

Instructions to the candidates called for Biometric verification & submission of documents:

At the time of attending for documents verification process, candidates should invariably bring the photocopies of the following documents / Certificates for submission. Photocopies of the documents submitted should be self-attested and the ORIGINALS of all the documents should be invariably submitted for verification:

- Printout of Call Letter for attending Documents Submission and Biometric verification process.
- Printout of the online application.
- Proof of Date of Birth (Birth Certificate issued by the Competent Authority or SSC / SSLC / Std. X / Std. XII Certificate with date of birth.)
- Marks Cards & Certificates of Class X / XII / SSC / SSLC / PUC / Diploma etc.
- Year-wise / Semester-wise mark sheets and Certificates (Provisional Degree Certificate or Final Degree Convocation) of Graduation issued by **University** in support of their eligibility.
- Mark Cards and Certificates of post-graduation, professional qualifications, additional qualifications etc., if any.
- If the final result of graduation is not mentioned in the certificate or mentioned after 21.07.2024, candidate has to submit a certificate from the College / University for having declared the result of graduation on or before 21.07.2024.
- Work Experience Certificate / Service Certificates, if any.

- The candidates belonging to SC / ST / OBC categories must produce relevant and **valid** Caste certificate issued by the competent authority in the prescribed format as notified in the IBPS advertisement. Please note that the caste name appearing in the caste certificate should match letter by letter with the caste name mentioned in the central list for the State/UT to which candidates belong.
- Candidates belonging to OBC category but coming under creamy layer and/ or if their caste does not find place in the Central List are not entitled to OBC reservation.
- Disability certificate in the prescribed format issued by the District Medical Board in case of Persons with Benchmark Disability category.
- If the candidate has used the services of a Scribe at the time of Online Examination the duly filled in details of the scribe in the prescribed format.
- Candidates belonging to EWS category should submit Income and Asset Certificate issued by any one of the Authorities as notified by the Government of India in the prescribed format, valid for the financial year 2024-25, based on the income for the financial year 2023-2024.
- Ex-Servicemen candidates: (i) Candidates who are released/ retired from Armed Forces are required to submit a certificate as per Proforma A. Such Ex-servicemen candidates have to produce a copy of the discharge Certificate / pension payment order and documentary proof of rank last / presently held (substantive as well as acting) at the time of joining. (ii) Candidates who are still in the Armed Forces and allotted under Ex-Servicemen category should submit Proforma B from the Competent Authority showing his/her date of completion of specific period of engagement (SPE) along with the declaration in Proforma C. Such candidates whose SPE is completed on or before 20.07.2025 are eligible to apply. Such candidates have to submit a release letter and a self-declaration that he/ she is entitled to benefits admissible to Ex-Servicemen as per Govt. of India rules (iii) Those candidates who have completed their initial period of assignment and who are on extended assignment are required to submit the certificate as per Proforma D. (iv) Dependents of Servicemen killed in action or those who have been severely disabled have to produce satisfactory documentary proof showing that they are Dependents of Servicemen killed in action or severely disabled and an affidavit stating that the relaxation is availed by one dependent of Ex-Servicemen or not availed by any Dependent of Servicemen killed in action or severely disabled.
- Candidates serving in Government / quasi govt offices/ Public Sector Undertakings (including Nationalised Banks and Financial Institutions) are required to produce a “No Objection Certificate” in original from their employer at the time of joining/ document verification, in the absence of which their candidature will not be considered and travelling expenses, if any, otherwise admissible, will not be paid.
- Candidates availing age relaxation under “Widow, divorced women and women legally separated from their husbands who have not remarried”, must produce the Death certificate of husband/ documents in support of Divorce or judicial separation and an affidavit/ declaration that they are not remarried.
- Candidates availing age relaxation under “Persons affected by 1984 riots”, must produce a certificate from the District Magistrate to the effect that they are eligible for relief in terms of the Rehabilitation Package for 1984 Riot Affected Persons sanctioned by the Government and communicated vide Ministry of Finance, Dept. of Financial Services Communication No.F.No.9/21/2006-IR dated 27.07.2007.

- Photo identity proof such as PAN Card / Passport / Driving License / Voter's Card / Bank Passbook with Photograph / Aadhaar Card/ e-aadhar with photograph.
- In case of candidates who have changed their name will be allowed only if they produce original Gazette notification or original marriage certificate. **All the candidates are requested to verify their testimonials and any difference (spelling error) in candidate's name in Online application to that of their documents / certificates should be supported by notarized affidavit in original.**
- Three passport size photographs (same as the one uploaded in online application)
- Any other relevant documents in support of eligibility.

The Photograph and Biometrics of the candidate will be verified with the photo and Biometrics captured at the time of online tests. Decision of the Biometrics data verification authority with regard to its status (matched or mismatched) shall be final and binding upon the candidates. Please note that the provisional selection of the candidate is subject to matching of photo and Biometrics.

The provisional selection is subject to the candidate fulfilling the eligibility criteria stipulated for the post.

Please note that a proficiency test will be conducted during the above documents verification process to ascertain the proficiency (reading, writing and speaking) of the candidates in the Official/local language of the State / UT for which he / she has applied for. Please note that if any candidate does not possess proficiency (reading, writing and speaking) in the Official/local language of the State / UT for which he/she has applied for, his/her provisional allotment made by IBPS for the post of Clerk (Customer Service Associate) may be cancelled. Decision of the Bank shall be final and binding upon the candidates.

In case it is detected at any stage of the recruitment process that the candidate does not satisfy the eligibility criteria, his/her candidature shall stand forfeited.

Call Letter will be sent to the registered e-mail id of the candidates. Candidates are advised to go through the mail carefully and ensure submission of all the relevant documents during the document verification process. **No hard copy of the Call Letter will be sent.**

Request for Change of Centre, Date & Time for submission & verification of documents will not be entertained. The Candidature of Candidates who do not attend the document verification process at the specified centre will be cancelled automatically.

Please note that you have been called on the above-mentioned Date & Time at the specified venue for submission & verification of documents only.

Candidates are requested to attend the document verification process on **04.11.2025** at the time and Centre mentioned against their name for verification & submission of documents.

SL NO	REGISTRATION NO	ROLL NO	ALLOTED CATEGORY	STATE/UT APPLIED	VENUE CENTER FOR DV	DV DATE
1	2380005416	2964006563	SC	UTTAR PRADESH	AGRA	04.11.2025
2	2380049486	2884003972	OBC(NCL)-ESM	UTTAR PRADESH	AGRA	04.11.2025
3	2380173304	2994003997	OBC(NCL)	UTTAR PRADESH	AGRA	04.11.2025
4	2380174023	2834001169	UR-ESM	UTTAR PRADESH	AGRA	04.11.2025
5	2380379771	2844000955	UNRESERVED	UTTAR PRADESH	AGRA	04.11.2025
6	2380315321	1604001416	EWS	GUJARAT	AHMEDABAD	04.11.2025
7	2380348607	1874003944	OBC(NCL)	KARNATAKA	BENGALURU	04.11.2025
8	2380376936	1834000949	OBC(NCL)	KARNATAKA	BENGALURU	04.11.2025
9	2380447194	1844006214	OBC(NCL)	KARNATAKA	BENGALURU	04.11.2025
10	2380477227	1884002808	OBC(NCL)	KARNATAKA	BENGALURU	04.11.2025
11	2380639192	1904001691	OBC(NCL)	KARNATAKA	BENGALURU	04.11.2025
12	2380238887	2094002537	UNRESERVED	MADHYA PRADESH	BHOPAL	04.11.2025
13	2380331731	2074000198	SC	MADHYA PRADESH	BHOPAL	04.11.2025
14	2380382568	1454001080	UNRESERVED	CHHATTISGARH	BHOPAL	04.11.2025
15	2380540492	2084002450	UNRESERVED	MADHYA PRADESH	BHOPAL	04.11.2025
16	2380570084	1454002337	ST	CHHATTISGARH	BHOPAL	04.11.2025
17	2380598865	2064006449	OBC(NCL)	MADHYA PRADESH	BHOPAL	04.11.2025
18	2380663643	2074000363	UNRESERVED	MADHYA PRADESH	BHOPAL	04.11.2025
19	2380690970	2064006538	UNRESERVED	MADHYA PRADESH	BHOPAL	04.11.2025

SL NO	REGISTRATION NO	ROLL NO	ALLOTED CATEGORY	STATE/UT APPLIED	VENUE CENTER FOR DV	DV DATE
20	2380164071	1764000671	UR-ESM	JAMMU & KASHMIR	CHANDIGARH	04.11.2025
21	2380509649	1754003674	EWS	JAMMU & KASHMIR	CHANDIGARH	04.11.2025
22	2380005935	2714000150	OBC(NCL)	TAMIL NADU	CHENNAI	04.11.2025
23	2380175292	2724001802	OBC(NCL)	TAMIL NADU	CHENNAI	04.11.2025
24	2380258316	2744004164	OBC(NCL)	TAMIL NADU	CHENNAI	04.11.2025
25	2380304858	2654003083	OBC(NCL)	TAMIL NADU	CHENNAI	04.11.2025
26	2380335839	2744002944	OBC(NCL)	TAMIL NADU	CHENNAI	04.11.2025
27	2380339091	2714002728	OBC(NCL)	TAMIL NADU	CHENNAI	04.11.2025
28	2380366235	2694002958	OBC(NCL)	TAMIL NADU	CHENNAI	04.11.2025
29	2380419945	2664001852	OBC(NCL)	TAMIL NADU	CHENNAI	04.11.2025
30	2380451966	2694002692	OBC(NCL)	TAMIL NADU	CHENNAI	04.11.2025
31	2380484802	2674000519	OBC(NCL)	TAMIL NADU	CHENNAI	04.11.2025
32	2380577490	2674000218	OBC(NCL)	TAMIL NADU	CHENNAI	04.11.2025
33	2380661415	2664001882	OBC(NCL)	TAMIL NADU	CHENNAI	04.11.2025
34	2380092115	2294000797	ST	MANIPUR	GUWAHATI	04.11.2025
35	2380287650	3084013274	UNRESERVED	WEST BENGAL	KOLKATA	04.11.2025
36	2380736587	3084008850	UNRESERVED	WEST BENGAL	KOLKATA	04.11.2025
37	2380548076	2234010481	UNRESERVED	MAHARASHTRA	MUMBAI	04.11.2025
38	2380638119	2234007217	UNRESERVED	MAHARASHTRA	MUMBAI	04.11.2025

SL NO	REGISTRATION NO	ROLL NO	ALLOTTED CATEGORY	STATE/UT APPLIED	VENUE CENTER FOR DV	DV DATE
39	2380765476	2234002387	EWS	MAHARASHTRA	MUMBAI	04.11.2025
40	2380357441	1384007939	SC	BIHAR	PATNA	04.11.2025
41	2380431868	1384010463	UNRESERVED	BIHAR	PATNA	04.11.2025
42	2380230623	1804000208	SC	JHARKHAND	RANCHI	04.11.2025
43	2380628872	1794001764	UNRESERVED	JHARKHAND	RANCHI	04.11.2025
44	2380010026	2014001539	UR-ESM	KERALA	TRIVANDRUM	04.11.2025
45	2380392951	1124000743	EWS	ANDHRA PRADESH	VIJAYAWADA	04.11.2025
46	2380424786	1234000645	UR-ESM	ANDHRA PRADESH	VIJAYAWADA	04.11.2025

We wish all the candidates Good Luck.

Place: Bengaluru

Date: 30.10.2025

DEPUTY GENERAL MANAGER

Note: Bank has taken adequate care in compiling the list. In case of any inadvertent errors, Bank reserves right to rectify the same.