

Amazon Fresh & Grocery

FAQs

1. What is the offer?

Get 10% instant discount up to INR 300 on a minimum purchase of Rs.1000 with Canara Bank Credit Card, on purchase of any product listed in the Amazon Fresh and Grocery Store separately. The Offer is valid on **every Sundays** in the months of May, June, July, August and September 2026 i.e., from 24th May 2026 to 30th September 2026. Please check the product page for offer eligibility.

2. How can I avail this offer?

Just go to the website www.amazon.in and the mobile site and mobile application Fresh & Grocery tab through the normal purchase process and checkout with the eligible products. On the payment page, please select your Canara Bank Credit Card to pay.

3. What is the minimum transaction size for the offer?

As long as Rs. 1000 is spent on the card for purchase of eligible products on each cart separately (Fresh and Grocery), you will be eligible for the offer during check out. Customer to checkout each cart separately with min purchase of Rs. 1000.

4. What is the maximum discount that I can avail?

The maximum discount possible per Canara Bank Credit Card across Amazon.in Site and App is Rs.300 per month per Canara Credit Card.

5. Is discount applicable on Credit and Debit cards?

No, the discount is available **only on Credit cards**.

6. Can I avail discount on EMI?

No, the discount is not applicable on EMI.

7. I did not receive the discount. Why?

Please make sure you are using an eligible card and have eligible products worth Rs. 1000 or more in each cart separately (Fresh and Grocery).

8. My payment failed while placing the order, will I be eligible for the offer?

If your payment failed while placing the order, Amazon.in gives you an option to revise your payment. If you revise your payment successfully within the offer duration, you will be eligible for the offer. For more information on revise payment, [click here](#)

Note: Offer not applicable on Infant Nutrition products.

Schedule1
Offer Terms and Conditions

1. This "Offer" is provided by Canara Bank ("Bank") and Amazon Pay (India) Private Limited (formerly known as Amazon Online Distribution Services Private Limited) ("Amazon") and made available on the website www.amazon.in and the mobile site and mobile application thereof (collectively, "Amazon.in").
2. These Offer terms and conditions ("Offer Terms") are in addition to the Amazon.in Conditions of Use & Sale and Privacy Notice to which you agree to by using Amazon.in. In the event of any conflict between the Conditions of Use & Sale and these Offer Terms, these Offer Terms will prevail, only for the purposes of this Offer.
3. All residents of India holding a valid Canara Credit card issued by the Canara Bank (each a "Card") are eligible to avail the Offer (each a "Cardholder").
4. The Offer is valid on every Sunday in the months of May, June, July, August and September 2026 i.e., from 24th May 2026 to 30th September 2026 ("Offer Duration"), unless revoked or extended by Amazon (in its sole discretion), without any prior notice and without any liability.
5. Under this Offer, any Canara Credit Cardholder who, during the Offer Period, purchases any product(s) (each a "Product", and collectively "Products") in **Amazon Fresh and Grocery** tab in www.amazon.in/ Amazon Mobile app and makes payment using a Canara Credit Card shall be entitled to receive an instant discount up to INR 300 on Credit Cards provided that such transaction is equivalent to or exceeds INR 1,000 for Amazon Fresh and Grocery.
7. The maximum discount provided under this Offer will not exceed INR 300 per Canara Credit Card per month during the Offer Period.
8. The Offer is NOT applicable on payment made by customers using the 'Cash on Delivery' payment option.
10. This Offer will not be applicable if the Cardholder or the seller or Amazon cancel the order and/or the Cardholder returns the Product and, in such a case, participation in the Offer will be deemed withdrawn. In such a scenario, only the net amount paid by the Cardholder will be refunded.
11. The Canara Bank and/or Amazon do not endorse any of the products or brands being offered on Amazon.in and will not accept any liability pertaining to the quality, merchantability, fitness, delivery or after sales service of such products.
12. The Canara Bank reserves the right to disqualify Cardholders from the benefits of the Offer if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the said Offer or otherwise by use of the Card.
13. Amazon/Canara Bank reserves the right, at any time, without prior notice and without assigning any reason whatsoever, to add/alter/modify/change or vary any or all of these Offer Terms or to replace, wholly or in part, this Offer by another offer, whether similar to this Offer or not.
14. Delinquent and over-limit Credit Card holders will not qualify for this Offer.
15. Cardholders are not bound in any way to participate in this Offer. Any such participation is purely voluntary. The Offer is being made purely on a best effort basis.

16. Nothing herein amounts to a commitment by the Canara Bank or Amazon to conduct further, similar or other offers.

17. The above Offer is by way of a special offer and nothing contained herein shall prejudice or affect the terms and conditions of the card member agreement. The terms of the above schemes shall be in addition to and not in derogation of the terms contained in the card member agreement.

19. This Offer is not valid on corporate or commercial Cards issued by the Bank.

20. This Offer is not available on: (i) purchase of Product using a card other than the Card(s), or (ii) purchase of Product using the Credit Card, but not meeting the minimum transaction threshold.

21. Notwithstanding anything contained in these Offer Terms, this Offer is not applicable on the purchase of the following products:

- Gift Card(s) (Amazon branded and Non Amazon branded)
- Prepaid phone recharges, DTH recharges, Bill Payments
- Kindle e-books and Kindle Unlimited Subscription Program
- Amazon Pay balance loading
- Amazon Prime subscription
- Infant Nutrition products
- Select Smart phones (see product page for offer eligibility)
- Godrej Interio products
- Precious jewelry including Gold and Silver Coins.

22. Under no circumstance will benefit being offered under this Offer be settled with cash in lieu by Bank or by Amazon.

23. By participating in this Offer, every Cardholder expressly agrees that Amazon or any of its affiliates will not be liable or responsible for any loss or damage whatsoever that a Cardholder may suffer, directly or indirectly, in connection with this Offer including but not limited to that associated with his/ her use or delivery or misuse of the Product.

24. These Offer Terms are governed by the laws of India and the courts of Mumbai will have exclusive jurisdiction over any disputes in relation to these Offer Terms.

25. Any person availing this Offer will be deemed to have accepted these Offer Terms.

26. The Offer is non-transferable, non-encashable and non-negotiable

27. Any Customer eligible for the Offer shall be deemed to have read, understood and accepted these terms and conditions, general terms and conditions of Bank and terms and conditions of the Amazon in relation to the Offer before availing the Offer. Bank merely facilitates its customers to avail the Offer and it is in no way concerned or connected in respect of the terms and conditions of Amazon.

28. Canara Bank holds out no warranty and makes no representation about the quality, delivery or otherwise of the goods and services offered by Amazon. Any issue or dispute or claim arising out of

or in relation to availing the benefits under the Offer must be resolved by the Customer directly with Amazon by reaching out to Amazon Customer Service without any reference to Bank.

29. Canara Bank and Amazon reserve the right, at any time, without prior notice and without assigning any reason whatsoever, to add/alter/modify/change or vary all or any of these terms and conditions or to replace, wholly or in part this Offer by another offer whether similar to this Offer or not or to extend or withdraw this Offer altogether

30. Canara Bank shall not be responsible or liable in any manner whatsoever for any deficiency or inadequacy in the services rendered by Amazon its agents or representatives and the Customer hereby understands, acknowledges and agrees not to hold Bank responsible or liable for, any losses, damages, costs, charges, expenses, claims (whether direct or indirect), actions or demands suffered by the Customer in relation to availing the benefits under the Offer.

31. The decision of Canara Bank and Amazon in all matters in connection with and incidental to this Offer is final and shall be binding on all persons.

32. All taxes, duties, levies or other statutory dues and charges payable in connection with the benefits of the Offer shall be borne solely by the Customer and neither Bank nor Amazon will be liable in any manner whatsoever for any such taxes, duties, levies or other statutory dues and charges.

33. Some products might not be eligible for the offer. Please check the product detail page for offer eligibility.

Compliance with Regulatory Guidelines

- The communication clearly informs customers that, in accordance with RBI guidelines, credit cards inactive for 12 consecutive months will be closed after providing a prior notice.
- This offer serves as an opportunity to reactivate usage and avoid closure. No pressure or misrepresentation will be used while communicating.

Highlighted General Conditions

- The credit card account must be in an active status (not blocked/suspended) during the entire offer period.
- Only retail spends will be considered; transactions like cash withdrawals, wallet loads, refunds, chargebacks, and reversals will not be eligible.
- Cardholders whose accounts are classified as delinquent either before or during the offer period, or at the time of benefit fulfilment, will not be eligible to avail of the offer benefits.