

Frequently Asked Questions (FAQs)

Offer Period – The offer is valid from the 1st (00:00 HRS) to the 15th (23:59 HRS) of each month, effective from **1st June 2026 to 15th September 2026**. Once per card per month.

1. What is the Canara Bank Card Offer?

- a) Get 10% instant discount on Canara Bank Credit Card Non-EMI payment transactions
- b) Any cancelled, rejected or returned order(s) will not be eligible for the offer and the refund amount of such order will be adjusted with the instant discount amount.

2. What is the maximum discount that I can avail?

The maximum discount possible is up to INR 1,750 per card per month. Refer to the table below:

Categories	Minimum order value	Maximum Discount (Credit Card Non-EMI Trxns)
Mobiles	Rs 5,000	Rs 750
All other Categories*	Rs 5,000	Rs 1,000
Additional Flat Rs. 750 instant discount on minimum transaction of Rs. 24,990 on above categories.		

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3. How can I avail this offer?

There are no other special steps to avail of this offer. Just go through the normal purchase process and use your saved Canara Bank Credit Card to pay.

4. Can I get this offer with Exchange offer?

Yes, the offer is valid on exchange as long as minimum purchase value (after Exchange discount) is spent on Bank Card.

5. Can I avail discount on card payment for cash on delivery order? Are net Banking transactions also included in this Offer?

COD and Net Banking transactions are NOT included in this Offer. UPI transactions are also not eligible.

6. Would I get the Bank offer even if I make a part payment using my Amazon Pay Balance?

No, the offer is not available if Amazon Pay Balance is selected.

7. Is the offer applicable on EMI?

No, the offer is not applicable on EMI payment.

8. What if I cancel my order?

The Offer is applicable for successful purchase. If Instant Discount is availed on any purchase, and it is subsequently cancelled, the refund amount of such purchases will be posted adjusting the instant discount amount availed on the purchase. However, if you place another order within the offer period, you shall get instant bank discount subject to offer eligibility.

9. My payment failed while placing the order, will I be eligible for the cashback?

If your payment failed while placing the order, Amazon.in gives you an option to revise your payment. If you revise your payment within the offer duration, you will be eligible for the cashback. For more information on revise payment, [click here](#)

Offer Terms and Conditions

1. This "Offer" is provided to the Credit Cardholders by Canara Bank ("Bank") and Amazon Pay (India) Private Limited (formerly known as Amazon Online Distribution Services Private Limited) ("Amazon") and made available on the website www.amazon.in and the mobile site and mobile application thereof (collectively, "Amazon.in").
2. These Offer terms and conditions ("Offer Terms") are in addition to the Amazon.in Conditions of Use & Sale and Privacy Notice to which your Cardholder agrees to by using Amazon.in. In the event of any conflict between the Conditions of Use & Sale and these Offer Terms, these Offer Terms will prevail, only for the purposes of this Offer.
3. All valid Canara Credit Card holders. (each a "Card") are eligible to avail the Offer (each a "Cardholder").
4. **The offer is valid in the months of June, July, August and September 2026 i.e., 1st to 15th every month, from 1st June 2026 to 15th September 2026.**
5. ("Offer Period"), unless revoked or extended by Amazon in its sole discretion, without any prior notice and without liability.
6. Under this Offer, any Cardholder who, during the Offer Duration, makes any purchase of select Products from Amazon.in and makes the payment using the eligible Canara Credit Card, will be entitled to receive an instant discount of 10% of the total purchase value for a successful purchase transaction made on Amazon.in, provided the purchase value for such transaction (inclusive of taxes) is equivalent to or exceeds INR 5,000 per transaction.
7. Each Cardholder can avail a maximum instant discount of Rs.1,750 per card per month.

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Additional Flat Rs. 750 instant discount on minimum transaction of Rs. 24,990 on above categories.		

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8. The purchase of the product(s) will be governed by the terms of sale, including terms of exchange (wherever available), applicable to the sale of the product(s) on Amazon.in. This Offer will also be applicable on purchase of product(s) by the Cardholders under an exchange offer.
9. The Instant Discount would not be applicable on payment made by Cardholders using the 'Cash on Delivery' payment option. **Net-banking and UPI is also not applicable.**
10. In case there are multiple items in a purchase order, the item-wise savings/discount may vary. However, the overall savings/discount on the purchase order will be equivalent to maximum savings / discount the Cardholder is eligible for under this Offer.
11. The Offer is **not applicable on Debit Card and Credit card EMI** transactions.
12. In the event the order is returned or cancelled by the Cardholder, seller or Amazon Seller Services Private Limited, for any reason whatsoever, and subsequently the order / purchase transaction value falls below INR 5000 per transaction the order will not qualify for this Offer and the participation of the Cardholder will be deemed withdrawn.
13. If Instant Discount is availed on any purchase, and the transaction is subsequently cancelled, the refund amount of such orders will be post adjusting the instant discount amount availed on the purchase.

14. Amazon reserves the right, at any time, without prior notice, without liability, and without assigning any reason whatsoever, to add/alter/modify/change or vary all of these Offer Terms or to replace, wholly or in part, this Offer by another offer, whether similar to this Offer or not.
15. Nothing contained herein amounts to a commitment by Amazon or the Bank to conduct further, similar or other offers.
16. The above Offer is by way of a special offer, and nothing contained herein shall prejudice or affect the terms and conditions of the card member agreement (if any is executed by the Bank). The terms of the above schemes shall be in addition to and not in derogation of the terms contained in the card member agreement.
17. Delinquent and over-limit Bank's credit Card members will not qualify for this Offer.
18. **This Offer is not valid on corporate or commercial cards issued by the Bank.**
19. All disputes between the Cardholders and the Bank will be resolved inter se and Amazon will not (nor will be liable or obliged to) mediate or resolve any dispute or disagreement between the Cardholders and the Bank unless there is any service deficiency on the part of Amazon. In such case Amazon shall be liable for the same.
20. This Offer cannot be availed on: (i) purchase of the ineligible / excluding products mentioned above; or (ii) purchase by Cardholder using any card other than the Card (mentioned above).
21. Under no circumstances will the cashback being offered under this Offer be settled in cash in lieu thereof by Amazon.
22. By participating in this Offer, every Cardholder expressly agrees that Amazon or any of its affiliates will not be liable or responsible for any loss or damage whatsoever that a Cardholder may suffer, directly or indirectly, in connection with this Offer, including but not limited to that associated with his/her use or delivery or misuse of any product purchased on Amazon.in unless there is any service deficiency on the part of Amazon.
23. These Offer Terms are governed by the laws of India and the courts at New Delhi will have exclusive jurisdiction over any matters/disputes arising out of or in relation to these Offer Terms.
24. The Cardholders are not bound in any way to participate in this Offer. Any participation is voluntary, and the Offer is being made purely on the best effort basis.
25. Any person availing this Offer shall be deemed to have accepted these Offer Terms.
26. Notwithstanding anything contained in these Offer Terms, this Offer is not applicable on the purchase of the following products:
 - Gift Card(s) (Amazon branded and non-Amazon branded)
 - All types of Prepaid Recharges (Mobile, DTH, Google Play, Subscriptions, Cable TV, Metro and any other type of prepaid recharge)
 - All types of Bill Payments
 - Digital Gold purchases and sales
 - Kindle e-books and Kindle Unlimited Subscription Program
 - Select Mobile, TV, Large Appliance and Electronic products (see product page for offer eligibility)
 - Amazon Pay balance loading
 - Amazon Prime subscription
 - Infant Nutrition and feeding products
 - All types of insurance, travel and entertainment booking (Insurance, Flight, Bus, Trains and Movies)
 - Gold and Silver Coins

- Amazon Food orders
 - Amazon Fresh Orders
 - Installation Orders (Amazon and Brand)
27. Some products might not be eligible for the offer. Please check the product detail page for offer eligibility.
28. Canara Bank and Amazon reserve the right, at their sole discretion, to modify, suspend, or terminate this offer, in whole or in part, at any time and without prior notice or liability, including but not limited to instances where the allocated budget or promotional fund for the said offer is exhausted.
29. By participating in this offer, customers acknowledge that the exhaustion of the budget automatically terminates the offer, and neither Canara Bank nor Amazon shall be held liable for any claims, losses, or complaints arising from such termination or discontinuance.

Compliance with Regulatory Guidelines

- A. The communication clearly informs customers that, in accordance with RBI guidelines, credit cards inactive for 12 consecutive months will be closed after providing a prior notice.
- B. This offer serves as an opportunity to reactivate usage and avoid closure. No pressure or misrepresentation will be used while communicating.

Highlighted General Conditions

1. The credit card account must be in an active status (not blocked/suspended) during the entire offer period.
2. Only retail spends will be considered; transactions like cash withdrawals, wallet loads, refunds, chargebacks, and reversals will not be eligible.
3. Cardholders whose accounts are classified as delinquent either before or during the offer period, or at the time of benefit fulfilment, will not be eligible to avail of the offer benefits.