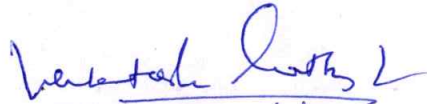


Replies to the Prebid Queries for EOI 02/2026-27 dated 30/06/2026 Expression of Interest (EOI) for Empanelment of Vendors for providing Servers and IT Infra on rental basis for a period of 3 years						
Sl. No.	Page No.	Section	EOI Clause	Clause / Technical Specification	Bidder's Query	Bank's Reply
1	General	General	General	General	Please help us with the Word format for the RFP annexure.	Requested document has been uploaded in Bank's website.
2	26	Annexure-3 Qualification Criteria	Point No: 1	The bidder (including OEM and OSD/OSO, if any) should either be Class-I or Class-II local supplier as defined in Public Procurement (Preference to Make in India) Revised Order (English) dated 19/07/2024.	As the infra is being provided to the bank as a rental service and we are an Indian entity, our understanding is that this qualifies us as a 100% local content service provider. Kindly confirm whether our understanding is correct.	Bidder to refer GeM Guidelines for Make in India and comply with the same.
3	27	Annexure-3 Qualification Criteria	Point No: 11 Land Border	Any Bidder (including OEM and OSD/OSO, if any) from a country which shares a land border with India will be eligible to bid, only if the Bidder (including OEM and OSD/OSO) are registered with the Competent Authority. Bidder (entity). Qualification Criteria from a country which shares a land border with India means: a. An entity incorporated, established or registered in such a country; or b. A subsidiary of an entity incorporated, established or registered in such a country; or c. An entity substantially controlled through entities incorporated, established or registered in such a country; or d. An entity whose beneficial owner is situated in such a country; or e. An Indian (or other) agent of such an entity; or f. A natural person who is a citizen of such a country; or g. A consortium or joint venture where any member of the consortium or joint venture falls under any of the above.	This EOI is for rental services and IT infrastructure; therefore, there is no involvement of any OEM, OSD, or OSO. Additionally, the EOI does not contain any BOQ or specify any particular product/model specifications. We request that this clause be removed. Alternatively, as a bidder can we submit a Land Border Declaration from our side.	EOI clause is self explanatory, bidder to refer to the same and comply with EOI terms and conditions.
4	40	Annexure-11	Escalation Matrix	For delivery and Service related issues	We kindly request Canara Bank to revise the heading "For Delivery and Service Related Issues" to "For Delivery Related Issues", as service-related issues are already covered under the heading of the second table	Bidder to refer Corrigendum-1
5	2	Earnest Money Deposit (Refundable)	Rs 10,000/-	Generic	We kindly request you to confirm the EMD expiry date and the applicable claim period.	Bidder to ensure validity of EMD till completion of Empanelment process

DATE: 14-07-2026
PLACE: BANGALORE


ASSISTANT GENERAL MANAGER
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Corrigendum-1 to EOI 02/2026-27 dated 30/06/2026 Expression of Interest (EOI) for Empanelment of Vendors for providing Servers and IT Infra on rental basis for a period of 3 years:

It is decided to amend the following in respect of the above EOI:

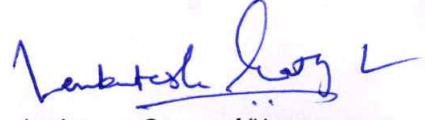
EOI Document Details /Clauses:

Sl. No	Section/ Annexure/ Appendix of GeM Bid	Clause No.	Existing Clause	Amended Clause
1.	Annexure-11 Escalation Matrix	-	Existing Annexure-11	<u>Amended Annexure-11 attached to this corrigendum</u>

All the other instructions and terms & conditions of the above EOI shall remain unchanged.

Please take note of the above amendments while submitting your response to the subject EOI.

Date: 14/07/2026
Place: Bengaluru


Assistant General Manager



Amended Annexure-11

Escalation Matrix

(Should be submitted on Company's letter head with company seal and signature of the authorized person)

Subject: Empanelment of Vendors for providing Servers and IT Infra on rental basis for a period of 3 years

Ref: EOI 02/2026-27 dated 30/06/2026.

Name of the Bidder Firm:

For Delivery-Related Issues

Sl. No.	Name	Level of Contact	Office Postal Address	Phone No.	Mobile No.	Fax	Email address
a.		First Level Contact					
b.		Second level contact (If response not received in 4 Hours)					
c.		Regional/Zonal Head (If response not received in 24 Hours)					
d.		Country Head (If response not received in 48 Hours)					

For Service-Related Issues

Sl. No.	Name	Level of Contact	Office Postal Address	Phone No.	Mobile No.	Fax	Email address
a.		First Level Contact					
b.		Second level contact (If response not received in 4 Hours)					
c.		Regional/Zonal Head (If response not received in 24 Hours)					
d.		Country Head (If response not received in 48 Hours)					

Any change in designation, substitution will be informed by us immediately.

Date:
Place:

Signature with seal
Name:
Designation:

