

## **Terms & Conditions**

### **General Disclaimers**

1. This Offer ('Offer') from Canara Bank is open to Select Debit cardholders holding a valid and current Canara Bank Debit Card ('Cardholder'), excluding corporate card ('Card').
2. The Offer is applicable to customers who comply or fulfill the criterion as determined by Canara Bank.
3. Under this offer, to be eligible for the complimentary gift/product, the cardholder needs to spend and/or do asked number of transactions within the offer period ('Campaign Duration') in accordance with the instructions/specifications provided in the communication sent through SMS/Email by Canara Bank.
4. If the offer is based on online transactions and/or spends, customers who do any ONLINE debit card transactions like travel booking, bill payments, movie ticketing or any other online transactions will qualify for the offer subject to spending to target amount as communicated in the emailer and/or SMS. All the cumulative online purchases within the offer period may also be clubbed together to avail the offer.
5. If the offer is based on POS (point of sale terminals) transactions and/or spends, customers who do POS debit card transactions will qualify for the offer subject to spending to target amount as communicated in the emailer and/or SMS. All the cumulative POS purchases within the offer period may also be clubbed together to avail the offer.
6. Any qualifying transaction does not include spends on ATM Cash Withdrawal, Easy Bill Pay & Balance Transfer.
7. Returned purchases/reversals (for all transactions done during or before the offer period), disputed and/or unauthorized/fraudulent transactions, EMI's and fees/charges will not be considered for this offer.
8. OTP and other communications will happen on registered mobile number and/or email id only.
9. Cardholder to ensure that the registered mobile number is not on NCPR (National Customer Preference Register) list to receive the E-gift voucher.
10. To Deactivate DND i.e. start getting promotional offer SMS/calls, send an SMS with the message START 1 to 1909.
11. Canara Bank reserves the right to revise/change/modify/discard offers and target construct at any point during the campaign period.

### **Standard Terms & Conditions**

1. Cardholders to ensure and update the latest mobile number and e-mail ID to receive periodic communication related to this offer. In case, the eligible cardholder does not have a valid registered mobile number and/or email address with Canara Bank, the E-gift Voucher code to redeem the gift will not be communicated.
2. Spends on multiple cards cannot be clubbed by the Cardholder for the said offer.
3. Delinquent and blocked Cardholders will not qualify for this Offer.
4. Eligible cardholders will be communicated the voucher code within 15 business days from the offer end date via SMS
5. E-gift Vouchers can be used only once within the validity period.

6. Cardholder to ensure that the redemption of E-gift Voucher is done before expiry. Extension of codes will not be granted under any circumstance.
7. Canara Bank will not be responsible for email bounces, non-delivery of SMSs, wrong email id/mobile number updation or incomplete email id/mobile number updation in the system etc. Email/SMS will be sent to the email id and mobile number as updated in Canara Bank's system.
8. Canara Bank will not be responsible for non-delivery of E-gift Voucher code to redeem gift in case the mobile number is on DND as per regulation.
9. All orders Subject to the Terms of Use & policies of Vendor(s).
10. E-gift Voucher code is valid for a specific product ONLY as communicated by Canara Bank.
11. E-gift Voucher cannot be clubbed with any other promotion/offer running on vendor unless otherwise specified.
12. All orders are subject to stock availability at the time of placing of order at vendor.
13. By placing an order, the customer accepts all terms and conditions specified on the website.
14. Canara Bank shall not be liable in any manner whatsoever or howsoever for any loss or damage or claims that may arise out of or otherwise howsoever from any refusal by vendor to honor this offer for any reason whatsoever.
15. Canara Bank does not hold out any warranty or make any representation of the delivery, quality, merchantability, suitability etc., of the products and/or services offered by vendor and Canara Bank shall not entertain any correspondence in this regard.
16. The products & services offered under this offer are at the sole responsibility of the participating Merchants and at their exclusive costs and consequences. Canara Bank does not endorse, nor recommends the quality, merchantability, fitness for a particular purpose(s), after sale services, warranties etc., of the products and/or services being made available under this offer.
17. Pictures of products shown in the communication sent to the customer either through mailers or advertised on the website are representative only and may not bear an exact resemblance to the actual products. Canara Bank shall under no circumstances be responsible towards the same.
18. Under no circumstance will the offer/discount being offered under this Program be settled with cash in lieu by Canara Bank or by the Vendor.
19. All government Levies like GST , TDS, any Local Tax, etc., shall be payable by the Cardholder as applicable at the time the respective Programs were offered.
20. Any person availing this offer shall be deemed to have accepted these Terms and Conditions.
21. Any query regarding the Offer or any matter related thereof will be entertained only till 60 days post offer end date. Canara Bank will not entertain any correspondence or communication regarding this offer thereafter.
22. This Offer is a standalone Offer and the benefits offered under this Offer cannot be clubbed together and/or in any way be cumulated with any other offer of Canara Bank in any manner or form.
23. Any disputes arising out of this Offer shall be subject to arbitration under the Indian Arbitration and Conciliation Act, 1996 including any statutory amendments carried thereof. Arbitration shall be conducted by a sole arbitrator appointed by Canara Bank for this purpose and the award of the arbitrator shall be final and binding on the cardholder and Canara Bank. The

place of arbitration shall be at New Delhi and the language of arbitration shall be English. Existence of a dispute, if any, shall not constitute a claim against Canara Bank. This offer will be governed by and construed in accordance with Indian law.

24. In case of any dispute, decision of Canara Bank shall be final and binding.
25. If any term of this offer is held by a court of competent jurisdiction to be invalid or unenforceable, then this offer, including all of the remaining terms, will remain in full force and effect as if such invalid or unenforceable term had never been included.
26. Cardholders are not bound in any way to participate in the Offer. Any such participation is voluntary and the same is being made available purely on a 'best effort basis'.
27. Canara Bank reserves the right to modify or change any of the terms and conditions applicable to the Offer or cancel the partial or entire offer at its sole discretion without prior notice.
28. Canara Bank may engage, hire, use the services of agent(s) and/or any third party(ies) for the purpose of providing marketing or sales related services or any other related services in relation to its products on its behalf and the customer may be required to deal with such agents/third parties/service providers with respect to such product/services.

## **Amazon Shopping Voucher Terms & Conditions**

### **General Terms & Conditions:**

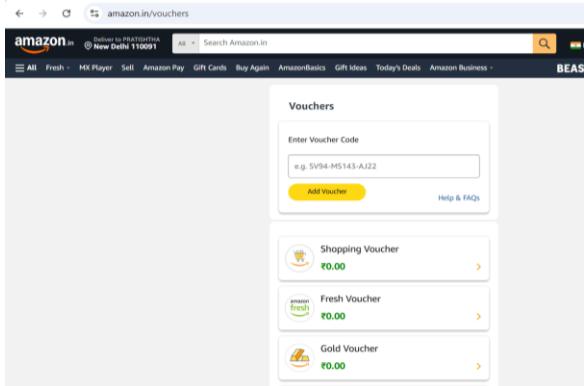
1. These terms and conditions apply to all Voucher types listed in Paragraph below hereto (together, "Vouchers") issued by Pine Labs Private Limited (Pine Labs) under the Brand Name of Qwiksilver and co-branded with Amazon Pay (India) Private Limited ("Amazon Pay"). The Vouchers are semi-closed-loop prepaid gift instruments. Pine Labs is a private limited company organized under the laws of India and is the issuer of the Vouchers. You may purchase the Vouchers through various options available on [www.amazon.in](http://www.amazon.in), and also use the Vouchers provided to you by third parties in the manner provided hereunder. By purchasing or using a Voucher, you are agreeing to and accept these terms and conditions.
2. Amazon Shopping Voucher - Eligibility terms:
  - 2.1. Can be used to purchase physical products from [www.amazon.in](http://www.amazon.in)
  - 2.2. Is not applicable for the purchase of digital content like e-books, video games
  - 2.3. Is not applicable on global store, recharges, bill payments, ticket booking, and financial products
  - 2.4. Is not eligible to buy Amazon Pay gift cards
  - 2.5. Cannot be used to pay for a mixed item order if the order has at least one non-eligible item
  - 2.6. Cannot be used to purchase prescription drugs and fresh products
  - 2.7. For more details, refer to the Shopping Voucher eligibility

### **Voucher Terms & Conditions**

1. Amazon Shopping Voucher can be redeemed online at [www.amazon.in/vouchers](http://www.amazon.in/vouchers)
2. Amazon Shopping Voucher can be used to buy discounted products.
3. Amazon Shopping Voucher balance can be used multiple times.
4. Please note that Vouchers are not redeemable for purchase of eligible products for transactions made on Amazon Business.
5. For more details, please visit: [www.amazon.in/vouchers](http://www.amazon.in/vouchers)
6. A customer can add a maximum of INR 50,000 of Amazon Shopping Voucher in a calendar month.
7. The Add Gift Card to balance limit includes purchases from all sources.
8. Amazon reserves the right to modify this (Add Gift Card to balance) limit at any point of time.
9. 'Add Gift Card to balance Limit' resets at the beginning of each calendar month; a customer can resume adding Gift Card after this reset.
10. Amazon reserves the right to offer exceptions to the monthly claim limit based on specific corporate use cases.
11. For more details, please visit the link below:  
<https://www.amazon.in/gp/help/customer/display.html?nodeId=GT4BFAMD9JJCMSK>
12. For any queries related to GV / GC, raise a request at [www.gftr.it/amzcc](http://www.gftr.it/amzcc).

## How to Use the Voucher Code:

1. Visit [www.amazon.com/vouchers](http://www.amazon.com/vouchers)



2. Enter The Shopping Voucher Code in “Add new” Section
3. Click on ‘Add Button’ to add the Shopping Voucher.