

Annexure -I

APPLICATION FORM FOR DOORSTEP BANKING

Date:...../...../.....

From:

Name of the Customer:_____

Address:_____

(As registered with the Bank)

To,
 The Branch Head,
 Canara Bank,
 Branch.....

Sir/Madam,

1. I am maintaining a Savings Bank A/c No..... in your branch.
2. I wish to avail the doorstep banking facilities in the above-mentioned account. I affirm and declare that I have read and understood the Term and Conditions related to Doorstep banking facilities offered by Bank on payment of service charges decided by the Bank from time to time.
3. I understand that Door Step banking facility is provided by the bank to only senior citizens 70 years and above or differently abled persons. Since I am ____years old / differently abled (please tick the appropriate option), I confirm that I am eligible to avail such services and the Bank may debit my account with the applicable charges. The bank may revise the charges from time to time. The current service charges are Rs 100+GST (subject to change from time to time).

Yours faithfully,

(Account holders Signature/thumb Impression)

Verified

Place:

Date: Branch Manager/Authorised Person of the Bank

WITNESS

Sign.....

Name.....

Date.....

PTO...

Acknowledgement

It is acknowledged that Mr./Ms. _____s/o_____ aged ____ years is registered at _____ Branch (DP Code: _____) is registered to avail DSB Services vide registration no. _____ on _____(date).

Signature: Bank Official

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Terms and Conditions for Doorstep Banking (DSB) Services

- Senior Citizens of more than 70 years of age and PWD are eligible to avail of these services.
- The registered address of the customer should be within a 5 KM radius from the home branch; however, for hilly areas, this limit is restricted to 2 KM.
- Services will be rendered only at the registered address which is recorded in the bank account.
- The customer authorizes the Bank to share necessary details with the Bank Official to facilitate the delivery of the service.
- Current service charges are **Rs. 100 + GST**
- In case a single service request includes multiple services, only applicable service charge of **Rs. 100 + GST** will be recovered.
- The Bank reserves the right to revise service charges from time to time with a 30-day notice period provided via the website, branch notice boards, or SMS/email.
- Service charges, including any revisions, will be debited directly from the customer's account without prior individual notification.
- Only one service request will be accepted per day, with requests generally accepted until 03:00 PM.
- The delivery of services would be completed on a best-effort basis, within T+3 working day, excluding holidays.
- The DSB services will be provided on best effort basis which means that a branch will make effort to deliver the DSB but is not obligated.
- The customer must share a valid ID proof and the Service Request Number with the bank representative at the time of the visit.
- It is the customer's responsibility to verify the identity of the representative by checking their official ID card.
- Requests for cancellation or modification must be submitted at least 4 hours before the appointed time to avoid any charges.
- The Bank shall not entail any legal or financial liability for failure to offer services under circumstances beyond its control. The Registration for DSB services does not provide any right to the customer to claim the services at his doorstep.
- Service charges will be recovered even for unsuccessful transactions if the failure is due to a breach of daily transaction limits set by the Bank.
- In case of an account transfer to another branch, fresh registration is required at the transferee branch.

Signature/Thumb Impression of Account Holder: Date: Place:	Verified by: _____ (Branch Manager/Authorized Official) Branch Name: Date of Verification:
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