

Self appraisal report for Year (2025-26)

Auditor Agency: JAYA BHALLA(ARUN JAITLEY NATIONAL INSTITUTE OF FINANCIAL MANAGEMENET)

Ministry Name: Ministry of Finance

Department Name: Department of Financial Services

Public Authority Name: Canara Bank

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	URL	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
1	Organisation and Function								
1.1	Particulars of its organisation,functions and duties[Section 4(1)(b)(i)]								
1.1.1	Name and address of the Organization	Fully Met	1.28	1.28	https://www.canarabank.bank.in/pages/about-us	empty	Fully Met	1.28	Fully Met https://www.canarabank.bank.in/pages/about-us
1.1.2	Head of the organization	Fully Met	1.28	1.28	https://www.canarabank.bank.in/pages/about-us	empty	Fully Met	1.28	Fully Met https://www.canarabank.bank.in/pages/about-us
1.1.3	Vision, Mission and Key objectives	Fully Met	1.28	1.28	https://www.canarabank.bank.in/pages/about-us	empty	Fully Met	1.28	Fully Met https://www.canarabank.bank.in/pages/about-us
1.1.4	Function and duties	Fully Met	1.28	1.28	https://www.canarabank.bank.in/pages/about-us	empty	Fully Met	1.28	Fully Met https://www.canarabank.bank.in/pages/about-us

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1.1.5	Organization Chart	Fully Met	1.28	1.28	https://www.canarabank.bank.in/pages/about-us	empty	Fully Met	1.28	Fully Met https://www.canarabank.bank.in/pages/about-us
1.1.6	Any other details-the genesis, inception, formation of the department and the HoDs from time to time as well as the committees/ Commissions constituted from time to time have been dealt	Fully Met	1.28	1.28	https://www.canarabank.bank.in/pages/about-us	empty	Fully Met	1.28	Fully Met https://www.canarabank.bank.in/pages/about-us
1.2	Power and duties of its officers and employees[Section 4(1) (b)(ii)]								
1.2.1	Powers and duties of officers (administrative, financial and judicial)	Fully Met	1.92	1.92	https://www.canarabank.bank.in/documents/d/guest/credit-sanctioning-powers	empty	Fully Met	1.92	Fully Met https://www.canarabank.bank.in/documents/d/guest/credit-sanctioning-powers
1.2.2	Power and duties of other employees	Fully Met	1.92	1.92	https://www.canarabank.bank.in/disclosure-under-rti-act-2005	empty	Fully Met	1.92	Fully Met https://www.canarabank.bank.in/disclosure-under-rti-act-2005
1.2.3	Rules/ orders under which powers and duty derived and exercised	Fully Met	1.92	1.92	https://www.canarabank.bank.in/disclosure-under-rti-act-2005	empty	Fully Met	1.92	Fully Met https://www.canarabank.bank.in/disclosure-under-rti-act-2005
1.2.4	Work allocation	Fully Met	1.92	1.92	https://www.canarabank.bank.in/disclosure-under-rti-act-2005	empty	Fully Met	1.92	Fully Met https://www.canarabank.bank.in/disclosure-under-rti-act-2005

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					k.in/disclosure-under-rti-act-2005				s://www.canarabank.bank.in/disclosure-under-rti-act-2005
1.3	Procedure followed in decision making process [Section 4(1)(b)(iii)]								
1.3.1	Process of decision making - Identify key decision making points	Fully Met	1.54	1.54	https://www.canarabank.bank.in/disclosure-under-rti-act-2005	empty	Fully Met	1.54	Fully Met https://www.canarabank.bank.in/disclosure-under-rti-act-2005
1.3.2	Final decision making authority	Fully Met	1.54	1.54	https://www.canarabank.bank.in/disclosure-under-rti-act-2005	empty	Fully Met	1.54	Fully Met https://www.canarabank.bank.in/disclosure-under-rti-act-2005
1.3.3	Related provisions, acts, rules etc.	Fully Met	1.54	1.54	https://www.canarabank.bank.in/disclosure-under-rti-act-2005	empty	Fully Met	1.54	Fully Met https://www.canarabank.bank.in/disclosure-under-rti-act-2005
1.3.4	Time limit for taking a decisions, if any	Fully Met	1.54	1.54	https://www.canarabank.bank.in/disclosure-under-rti-act-2005	empty	Fully Met	1.54	Fully Met https://www.canarabank.bank.in/disclosure-under-rti-act-2005
1.3.5	Channels of supervision and accountability	Fully Met	1.54	1.54	https://www.canarabank.bank.in/disclosure-under-rti-act-2005	empty	Fully Met	1.54	Fully Met https://www.canarabank.bank.in/disclosure-under-rti-act-2005

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					act-2005				abank.bank.in/disclosure-under-rti-act-2005
1.4	Norms for discharge of functions[Section 4(1)(b)(iv)]								
1.4.1	Nature of functions/ services offered	Fully Met	1.54	1.54	https://www.canarabank.bank.in/disclosure-under-rti-act-2005	empty	Fully Met	1.54	Fully Met http s://www.canarabank.bank.in/disclosure-under-rti-act-2005
1.4.2	Norms/ standards for functions/ service delivery	Fully Met	1.54	1.54	https://www.canarabank.bank.in/disclosure-under-rti-act-2005	empty	Fully Met	1.54	Fully Met http s://www.canarabank.bank.in/disclosure-under-rti-act-2005
1.4.3	Process by which these services can be accessed	Fully Met	1.54	1.54	https://www.canarabank.bank.in/disclosure-under-rti-act-2005	empty	Fully Met	1.54	Fully Met http s://www.canarabank.bank.in/disclosure-under-rti-act-2005
1.4.4	Time-limit for achieving the targets	Fully Met	1.54	1.54	https://www.canarabank.bank.in/documents/d/guest/9-citizen-charter-march-2022-2909202207122	empty	Fully Met	1.54	Fully Met http s://www.canarabank.bank.in/documents/d/guest/9-citizen-charter-march-2022-2909202207122
1.4.5	Process of redressal of grievances	Fully Met	1.54	1.54	https://www.canarabank.bank.in/documents/d/guest/9-citizen-charter-march-2022-2909202207122	empty	Fully Met	1.54	Fully Met http s://www.canarabank.bank.in/documents/d/guest/9-citizen-charter-march-2022-2909202207122

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					k.in/disclosure-under-rti-act-2005				s://www.canarabank.bank.in/disclosure-under-rti-act-2005
1.5	Acts, rules, regulations, instructions, manuals and records for discharging functions[Section 4(1)(b)(v)]								
1.5.1	Title and nature of the record/manual /instruction.	Fully Met	2.6	2.60	https://www.canarabank.bank.in/disclosure-under-rti-act-2005	empty	Fully Met	2.60	Fully Met https://www.canarabank.bank.in/disclosure-under-rti-act-2005
1.5.2	List of Acts, rules, regulations, instructions, manuals and records.	Fully Met	2.6	2.60	https://www.canarabank.bank.in/policies	empty	Fully Met	2.60	Fully Met https://www.canarabank.bank.in/policies
1.5.3	Acts/ Rules/ manuals, etc.	Fully Met	2.6	2.60	https://www.canarabank.bank.in/right-to-information-act	empty	Fully Met	2.60	Fully Met https://www.canarabank.bank.in/right-to-information-act
1.6	Categories of documents held by the authority under its control[Section 4(1)(b) (vi)]								
1.6.1	Categories of documents	Fully Met	3.85	3.85	https://www.canarabank.bank.in/disclosure-under-rti-act-2005	empty	Fully Met	3.85	Fully Met https://www.canarabank.bank.in/disclosure-under-rti-act-2005
1.6.2	Custodian of documents/categories	Fully Met	3.85	3.85	https://www.canarabank.bank.in/disclosure-under-rti-act-2005	empty	Fully Met	3.85	Fully Met https://www.canarabank.bank.in/disclosure-un

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									der-rti-act-2005
1.7	Boards, Councils, Committees and other Bodies constituted as part of the Public Authority [Section 4(1)(b)(viii)]								
1.7.1	Name of Boards, Council, Committee etc.	Fully Met	0.96	0.96	https://www.canarabank.bank.in/pages/composition-of-various-committees-of-board-of-directors	empty	Fully Met	0.96	Fully Met https://www.canarabank.bank.in/pages/composition-of-various-committees-of-board-of-directors
1.7.2	Composition	Fully Met	0.96	0.96	https://www.canarabank.bank.in/pages/composition-of-various-committees-of-board-of-directors	empty	Fully Met	0.96	Fully Met https://www.canarabank.bank.in/pages/composition-of-various-committees-of-board-of-directors
1.7.3	Dates from which constituted	Fully Met	0.96	0.96	https://www.canarabank.bank.in/pages/composition-of-various-committees-of-board-of-directors	empty	Fully Met	0.96	Fully Met https://www.canarabank.bank.in/pages/composition-of-various-committees-of-board-of-directors
1.7.4	Term/ Tenure	Fully Met	0.96	0.96	https://www.canarabank.bank.in/pages/composition-of-various-committees-of-board-of-directors	empty	Fully Met	0.96	Fully Met https://www.canarabank.bank.in/pages/composition-of-various-committees-of-board-of-directors

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1.7.5	Powers and functions	Fully Met	0.96	0.96	https://www.canarabank.bank.in/documents/d/guest/credit-sanctioning-powers	empty	Fully Met	0.96	Fully Met https://www.canarabank.bank.in/pages/composition-of-various-committees-of-board-of-directors
1.7.6	Whether their meetings are open to the public?	Fully Met	0.96	0.96	https://www.canarabank.bank.in/pages/composition-of-various-committees-of-board-of-directors	empty	Fully Met	0.96	Fully Met https://www.canarabank.bank.in/pages/composition-of-various-committees-of-board-of-directors
1.7.7	Whether the minutes of the meetings are open to the public?	Not Applicable	0	0	empty	empty	Not Applicable	0	NA
1.7.8	Place where the minutes if open to the public are available?	Not Applicable	0	0	empty	empty	Not Applicable	0	NA
1.8	Directory of officers and employees[Section 4(1) (b) (ix)]								
1.8.1	Name and designation	Fully Met	3.85	3.85	https://www.canarabank.bank.in/disclosure-under-rti-act-2005	empty	Fully Met	3.85	Fully Met https://www.canarabank.bank.in/disclosure-under-rti-act-2005
1.8.2	Telephone , fax and email ID	Not Applicable	0	0	empty	empty	Not Applicable	0	NA It will be better if

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									canara bank may consider to display EPBX number and email of the important functionaries on its website
1.9	Monthly Remuneration received by officers & employees including system of compensation[Section 4(1) (b) (x)]								
1.9.1	List of employees with Gross monthly remuneration	Fully Met	3.85	3.85	https://www.canarabank.bank.in/directory-gross-emoluments-of-employees	empty	Fully Met	3.85	Fully Met https://www.canarabank.bank.in/directory-gross-emoluments-of-employees
1.9.2	System of compensation as provided in its regulations	Fully Met	3.85	3.85	https://www.canarabank.bank.in/directory-gross-emoluments-of-employees	empty	Fully Met	3.85	Fully Met https://www.canarabank.bank.in/directory-gross-emoluments-of-employees
1.10	Name, designation and other particulars of Public Information Officers[Section 4(1) (b) (xvi)]								
1.10.1	Name and designation of the Public Information Officers (PIOs), Assistant Public Information Officer(s) & Appellate Authority	Fully Met	3.85	3.85	https://www.canarabank.bank.in/documents/d/guest/list-of-central-public-information-officers-first-appellate-authorities	empty	Fully Met	3.85	Fully Met https://www.canarabank.bank.in/documents/d/guest/list-of-central-public-information-officers-first-appellate-authorities

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	URL	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
1.10.2	Address, telephone numbers and email ID of each designated official.	Fully Met	3.85	3.85	https://www.canarabank.bank.in/documents/d/guest/list-of-central-public-information-officers-first-appellate-authorities	empty	Fully Met	3.85	Fully Met https://www.canarabank.bank.in/documents/d/guest/list-of-central-public-information-officers-first-appellate-authorities
1.11	Number of employees against whom disciplinary action has been proposed/ taken (F No. 1/6/2011- IR dt. 15.4.2013)								
1.11.1	Number of employees against whom disciplinary action has been (i) Pending for minor penalty or major penalty proceedings	Not Applicable	0	0	empty	empty	Not Met	0	Not Met If any disciplinary proceedings (minor or major penalty) are pending against employees, the relevant details may be disclosed on the RTI webpage. In case no disciplinary action is pending, that also may be clearly stated., a suitable link or disclosure

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									may be provided on the RTI webpage about the status.
1.11.2	(ii) Finalised for minor penalty or major penalty proceedings	Not Applicable	0	0	empty	empty	Not Met	0	Not Met If any disciplinary proceedings (minor or major penalty) are pending against employees, the relevant details may be disclosed on the RTI webpage. In the absence of such cases, a suitable link or disclosure may be provided on the RTI webpage stating that no such cases are pending.
1.12	Programmes to advance understanding of RTI(Section 26)								
1.12.1	Educational programmes	Fully Met	1.92	1.92	https://www.canarabank.bank	empty	Fully Met	1.92	Fully Met http

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					k.in/disclosure-under-rti-act-2005				s://www.canarabank.bank.in/disclosure-under-rti-act-2005
1.12.2	Efforts to encourage public authority to participate in these programmes	Fully Met	1.92	1.92	it is mendatory for all the PIOs and supporting staff to attend the training programs	empty	Fully Met	1.92	Fully Met it is mendatory for all the PIOs and supporting staff to attend the training programs
1.12.3	Training of CPIO/APIO	Fully Met	1.92	1.92	https://www.canarabank.bank.in/disclosure-under-rti-act-2005	empty	Fully Met	1.92	Fully Met http s://www.canarabank.bank.in/disclosure-under-rti-act-2005
1.12.4	Update & publish guidelines on RTI by the Public Authorities concerned	Fully Met	1.92	1.92	https://www.canarabank.bank.in/right-to-information-act	empty	Fully Met	1.92	Fully Met http s://www.canarabank.bank.in/right-to-information-act
1.13	Transfer policy and transfer orders[F No. 1/6/2011- IR dt. 15.4.2013]								
1.13.1	Transfer policy and transfer orders[F No. 1/6/2011- IR Dt. 15.4.2013]	Fully Met	7.69	7.69	https://www.canarabank.bank.in/disclosure-under-rti-act-2005	empty	Fully Met	7.69	Fully Met http s://www.canarabank.bank.in/disclosure-under-rti-act-2005
Total			87	87			94	87	

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2	Budget and Programme								
2.1	Budget allocated to each agency including all plans, proposed expenditure and reports on disbursements made etc.[Section 4(1)(b)(xi)]								
2.1.1	Total Budget for the public authority	Not Applicable	0	0	empty	empty	Not Applicable	0	NA
2.1.2	Budget for each agency and plan & programmes	Not Applicable	0	0	empty	empty	Not Applicable	0	NA
2.1.3	Proposed expenditures	Not Applicable	0	0	empty	empty	Not Applicable	0	NA
2.1.4	Revised budget for each agency, if any	Not Applicable	0	0	empty	empty	Not Applicable	0	NA
2.1.5	Report on disbursements made and place where the related reports are available	Not Applicable	0	0	empty	empty	Not Applicable	0	NA
2.1.6	Information related to procurements-(a) Notice/tender enquires, and corrigenda if any thereon, (b) Details of the bids awarded comprising the names of the suppliers of goods/ services being procured, (c) The works contracts concluded – in any such combination of the above-and, (d) The rate/ rates and the total amount at which such procurement or works contract is to be executed.	Fully Met	10	10.00	https://www.canarabank.bank.in/tenders	empty	Fully Met	10.00	Fully Met https://www.canarabank.bank.in/tenders
2.2	Foreign and domestic tours(F.No. 1/8/2012- IR dt. 11.9.2012)								
2.2.1	Budget	Not Applicable	0	0	empty	empty	Not Applicable	0	NA
2.2.2	Foreign and domestic tours by ministries and officials of the rank of Joint Secretary to the Government and above, as well as the Heads of	Not Applicable	0	0	empty	empty	Not Applicable	0	NA

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	the Department.- (a) Places visited, (b) The period of visit, (c) The number of members in the official delegation, (d) Expenditure on the visit								
2.3	Manner of execution of subsidy programme [Section 4(i)(b)(xii)]								
2.3.1	Name of the programme of activity	Fully Met	6.25	6.25	https://www.canarabank.bank.in/priority-portal?p_l_back_url=https%3A%2F%2Fwww.canarabank.bank.in%2Fright-to-information-act&p_l_back_url_title=Right+to+information+act	empty	Fully Met	6.25	Fully Met https://www.canarabank.bank.in/priority-portal?p_l_back_url=https%3A%2F%2Fwww.canarabank.bank.in%2Fright-to-information-act&p_l_back_url_title=Right+to+information+act
2.3.2	Objective of the programme	Fully Met	6.25	6.25	https://www.canarabank.bank.in/priority-portal?p_l_back_url=https%3A%2F%2Fwww.canarabank.bank.in%2Fright-to-information-act&p_l_back_url_title=Right+to+information+act	empty	Fully Met	6.25	Fully Met https://www.canarabank.bank.in/priority-portal?p_l_back_url=https%3A%2F%2Fwww.canarabank.bank.in%2Fright-to-information-act&p_l_back_url_title=Right+to+information+act

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	URL	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
									t+to+informati on+act
2.3.3	Procedure to avail benefits	Fully Met	6.25	6.25	https://www.canarabank.bank.in/priority-portal?p_l_back_url=https%3A%2F%2Fwww.canarabank.bank.in%2Fright-to-information-act&p_l_back_url_title=Right+to+informati on+act	empty	Fully Met	6.25	Fully Met http s://www.canar abank.bank.in /priority-portal ?p_l_back_url =https%3A%2 F%2Fwww.ca narabank.ban k.in%2Fright-t o-information- act&p_l_back _url_title=Righ t+to+informati on+act
2.3.4	Duration of the programme/ scheme	Fully Met	6.25	6.25	https://www.canarabank.bank.in/priority-portal?p_l_back_url=https%3A%2F%2Fwww.canarabank.bank.in%2Fright-to-information-act&p_l_back_url_title=Right+to+informati on+act	empty	Fully Met	6.25	Fully Met http s://www.canar abank.bank.in /priority-portal ?p_l_back_url =https%3A%2 F%2Fwww.ca narabank.ban k.in%2Fright-t o-information- act&p_l_back _url_title=Righ t+to+informati on+act
2.3.5	Physical and financial targets of the programme	Fully Met	6.25	6.25	https://www.canarabank.bank.in/priority-portal?p_l_back_	empty	Fully Met	6.25	Fully Met http s://www.canar

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					on+act				F%2Fwww.canarabank.bank.in%2Fright-to-information-act&p_l_back_url_title=Right+to+information+act
2.3.8	Details of beneficiaries of subsidy programme (number, profile etc)	Fully Met	6.25	6.25	https://www.canarabank.bank.in/priority-portal?p_l_back_url=https%3A%2F%2Fwww.canarabank.bank.in%2Fright-to-information-act&p_l_back_url_title=Right+to+information+act	empty	Fully Met	6.25	Fully Met https://www.canarabank.bank.in/priority-portal?p_l_back_url=https%3A%2F%2Fwww.canarabank.bank.in%2Fright-to-information-act&p_l_back_url_title=Right+to+information+act
2.4	Discretionary and non-discretionary grants [F. No. 1/6/2011-IR dt. 15.04.2013]								
2.4.1	Discretionary and non-discretionary grants/ allocations to State Govt./ NGOs/other institutions	Fully Met	25	25.00	https://www.canarabank.bank.in/sustainable-development-and-csr?p_l_back_url=https%3A%2F%2Fwww.canarabank.bank.in%2Fpriority-portal%3Fp_l_back_url%3Dhttps%253A%252F%252Fwww.canarabank.bank.in%252Fright-to-information-act%26p_l_ba	empty	Fully Met	25.00	Fully Met https://www.canarabank.bank.in/sustainable-development-and-csr?p_l_back_url=https%3A%2F%2Fwww.canaraban

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					ck_url_title%3DRight%2Bto%2Binformation%2Bact&p_l_back_url_title=Priority-Portal				k.bank.in%2Fpriority-portal%3Fp_l_back_url%3Dhttps%253A%252F%252Fwww.canarabank.bank.in%252Fright-to-information-act%26p_l_back_url_title%3DRight%2Bto%2Binformation%2Bact&p_l_back_url_title=Priority-Portal
2.4.2	Annual accounts of all legal entities who are provided grants by public authorities	Fully Met	25	25.00	https://www.canarabank.bank.in/sustainable-development-and-csr?p_l_back_url=https%3A%2F%2Fwww.canarabank.bank.in%2Fpriority-portal%3Fp_l_back_url%3Dhttps%253A%252F%252Fwww.canarabank.bank.in%252Fright-to-information-act%26p_l_back_url_title%3DRight%2Bto%2Binformation%2Bact&p_l_back_url_title=Priority-Portal	empty	Fully Met	25.00	Fully Met http s://www.canarabank.bank.in/sustainable-development-and-csr?p_l_back_url=https%3A%2F%2Fwww.canarabank.bank.in%2Fpriority-portal%3Fp_l_back_url%3Dhttps%253A%252F%252Fwww.c

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	URL	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
									anarabank.bank.in%252Fright-to-information-act%26p_l_back_url_title%3DRight%2Bto%2Binformation%2Bact&p_l_back_url_title=Priority-Portal
2.5	Particulars of recipients of concessions, permits of authorizations granted by the public authority[Section 4(1) (b) (xiii)]								
2.5.1	Concessions, permits or authorizations granted by public authority	Not Applicable	0	0	empty	empty	Not Applicable	0	NA
2.5.2	For each concessions, permit or authorization granted - (a) Eligibility criteria, (b) Procedure for getting the concession/ grant and/ or permits of authorizations, (c) Name and address of the recipients given concessions/ permits or authorizations, (d) Date of award of concessions/ permits of authorizations	Not Applicable	0	0	empty	empty	Not Applicable	0	NA
2.6	CAG & PAC paras [F No. 1/6/2011- IR dt. 15.4.2013]								
2.6.1	CAG and PAC paras and the action taken reports (ATRs) after these have been laid on the table of both houses of the Parliament.	Not Applicable	0	0	empty	empty	Not Applicable	0	NA
Total			110	110			110	110	
3	Publicity and Public interface								

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	URL	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
3.1	Particulars for any arrangement for consultation with or representation by the members of the public in relation to the formulation of policy or implementation thereof [Section 4(1)(b)(vii)] [F No 1/6/2011-IR dt. 15.04.2013]								
3.1.1	Relevant Acts, Rules, Forms and other documents which are normally accessed by citizens	Fully Met	12.5	12.50	https://www.canarabank.bank.in/right-to-information-act	empty	Fully Met	12.50	Fully Met https://www.canarabank.bank.in/right-to-information-act
3.1.2	a) Arrangements for consultation with or representation by members of the public in policy formulation/ policy implementation, (b) Day & time allotted for visitors,(c) Contact details of Information & Facilitation Counter (IFC) to provide publications frequently sought by RTI applicants	Fully Met	12.5	12.50	all scheme details are published on social media such as Face Book, X(Twitter) etc and inputs given by public are considered while finalizing such schemes	empty	Fully Met	12.50	Fully Met
3.1.3	Public- Private Partnerships (PPP)- Details of Special Purpose Vehicle (SPV), if any	Not Applicable	0	0	empty	empty	Not Applicable	0	NA
3.1.4	Public- Private Partnerships (PPP)- Detailed project reports (DPRs)	Not Applicable	0	0	empty	empty	Not Applicable	0	NA
3.1.5	Public- Private Partnerships (PPP)- Concession agreements.	Not Applicable	0	0	empty	empty	Not Applicable	0	NA
3.1.6	Public- Private Partnerships (PPP)- Operation and maintenance manuals	Not Applicable	0	0	empty	empty	Not Applicable	0	NA
3.1.7	Public- Private Partnerships (PPP) - Other documents generated as part of the implementation of the PPP	Not Applicable	0	0	empty	empty	Not Applicable	0	NA
3.1.8	Public- Private Partnerships (PPP) - Information relating to fees, tolls, or the other kinds of revenues that may	Not Applicable	0	0	empty	empty	Not Applicable	0	NA

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	URL	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
	be collected under authorisation from the government								
3.1.9	Public- Private Partnerships (PPP) -Information relating to outputs and outcomes	Not Applicable	0	0	empty	empty	Not Applicable	0	NA
3.1.10	Public- Private Partnerships (PPP) - The process of the selection of the private sector party (concessionaire etc.)	Not Applicable	0	0	empty	empty	Not Applicable	0	NA
3.1.11	Public- Private Partnerships (PPP) - All payment made under the PPP project	Not Applicable	0	0	empty	empty	Not Applicable	0	NA
3.2	Are the details of policies / decisions, which affect public, informed to them[Section 4(1) (c)]								
3.2.1	Publish all relevant facts while formulating important policies or announcing decisions which affect public to make the process more interactive - Policy decisions/ legislations taken in the previous one year	Fully Met	16.67	16.67	The Bank has published all its product and schemes on the website of the bank i.e www.canarabank.bank.in. Bank also reviews policies every year and publishes on the website of the bank. Further Bank is having active presence in social medias i.e Face Book, X (Twitter), You Tube Instagram Etc. Discussions /inputs given by public via social medias are considered while formulating policies.	empty	Fully Met	16.67	Fully Met The Bank may consider strengthening the consultation process by providing a clear description of its various stages and mechanisms. This would encourage broader stakeholder participation and further

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	URL	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
									enhance transparency.
3.2.2	Publish all relevant facts while formulating important policies or announcing decisions which affect public to make the process more interactive - Outline the Public consultation process	Fully Met	16.67	16.67	The Bank has published all its product and schemes on the website of the bank i.e www.canarabank.bank.in. Bank also reviews policies every year and publishes on the website of the bank. Further Bank is having active presence in social medias i.e Face Book, X (Twitter), You Tube Instagram Etc. Discussions /inputs given by public via social medias are considered while formulating policies.	empty	Fully Met	16.67	Fully Met
3.2.3	Publish all relevant facts while formulating important policies or announcing decisions which affect public to make the process more interactive- Outline the arrangement for consultation before formulation of policy	Fully Met	16.67	16.67	The Bank has published all its product and schemes on the website of the bank i.e www.canarabank.bank.in. Bank also reviews policies every year and publishes on the website of the bank. Further Bank is having active presence in social medias i.e Face Book, X (Twitter), You Tube Instagram Etc. Discussions /inputs given by public via social medias are considered while formulating policies.	empty	Fully Met	16.67	Fully Met

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	URL	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
3.3	Dissemination of information widely and in such form and manner which is easily accessible to the public [Section 4(3)]								
3.3.1	Use of the most effective means of communication - Internet (website)	Fully Met	50	50.00	https://www.canarabank.bank.in	empty	Fully Met	50.00	Fully Met https://www.canarabank.bank.in
3.4	Form of accessibility of information manual/ handbook[Section 4(1)(b)]								
3.4.1	Information manual/handbook available in electronic format	Fully Met	25	25.00	https://www.canarabank.bank.in/pages/download-center	empty	Fully Met	25.00	Fully Met https://www.canarabank.bank.in/pages/download-center
3.4.2	Information manual/handbook available in printed format	Fully Met	25	25.00	Available in Head Office	empty	Fully Met	25.00	Fully Met
3.5	Whether information manual/ handbook available free of cost or not [Section 4(1)(b)]								
3.5.1	List of materials available Free of cost	Fully Met	25	25.00	https://www.canarabank.bank.in/pages/download-center	empty	Fully Met	25.00	Fully Met
3.5.2	List of materials available at a reasonable cost of the medium	Not Applicable	0	0	empty	empty	Not Applicable	0	NA
Total			200	200			200	200	
4	E-Governance								
4.1	Language in which Information Manual/Handbook Available [F No. 1/6/2011-IR dt. 15.4.2013]								
4.1.1	Hindi	Fully Met	9.52	9.52	https://www.canarabank.bank.in/pages/download-center	empty	Fully Met	9.52	Fully Met https://www.canarabank.bank.in/pages/download-center
4.1.2	English	Fully Met	9.52	9.52	https://www.canarabank.bank.in/pages/download-center	empty	Fully Met	9.52	Fully Met https://www.canarabank.bank.in/pages/download-center
4.1.3	Vernacular/ Local Language	Fully Met	9.52	9.52	https://www.canarabank.bank.in/pages/download-center	empty	Fully Met	9.52	Fully Met https://www.canarabank.bank.in/pages/download-center

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	URL	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
									abank.bank.in/pages/downlo ad-center
4.2	When was the information Manual/Handbook last updated?[F No. 1/6/2011-IR dt 15.4.2013]								
4.2.1	Last date of Annual updation	Fully Met	28.57	28.57	Differ from document to document uploaded in the website	empty	Fully Met	28.57	Fully Met
4.3	Information available in electronic form[Section 4(1)(b)(xiv)]								
4.3.1	Details of information available in electronic form	Fully Met	9.52	9.52	https://www.canarabank.bank.in	empty	Fully Met	9.52	Fully Met http s://www.canar abank.bank.in
4.3.2	Name/ title of the document/record/ other information	Fully Met	9.52	9.52	https://www.canarabank.bank.in	empty	Fully Met	9.52	Fully Met http s://www.canar abank.bank.in
4.3.3	Location where available	Fully Met	9.52	9.52	https://www.canarabank.bank.in	empty	Fully Met	9.52	Fully Met http s://www.canar abank.bank.in
4.4	Particulars of facilities available to citizen for obtaining information[Section 4(1)(b)(xv)]								
4.4.1	Name & location of the facility	Fully Met	7.14	7.14	https://www.canarabank.bank.in/locator	empty	Fully Met	7.14	Fully Met http s://www.canar abank.bank.in /locator
4.4.2	Details of information made available	Fully Met	7.14	7.14	https://www.canarabank.bank.in/locator	empty	Fully Met	7.14	Fully Met http s://www.canar abank.bank.in /locator
4.4.3	Working hours of the facility	Fully Met	7.14	7.14	https://www.canarabank.bank.in/locator	empty	Fully Met	7.14	Fully Met http s://www.canar abank.bank.in /locator
4.4.4	Contact person & contact details (Phone, fax, email)	Fully Met	7.14	7.14	https://www.canarabank.bank.in/locator	empty	Fully Met	7.14	Fully Met http s://www.canar

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	URL	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
									abank.bank.in/locator
4.5	Such other information as may be prescribed under Section 4(i) (b)(xvii)								
4.5.1	Grievance redressal mechanism	Fully Met	4.1	4.10	https://www.canarabank.bank.in/complaint	empty	Fully Met	4.10	Fully Met https://www.canarabank.bank.in/complaint
4.5.2	List of completed schemes/ projects/ Programmes	Not Applicable	0	0	empty	empty	Not Applicable	0	NA
4.5.3	List of schemes/ projects/ programme underway	Fully Met	4.1	4.10	https://www.canarabank.bank.in	empty	Fully Met	4.10	Fully Met https://www.canarabank.bank.in
4.5.4	Details of all contracts entered into including name of the contractor, amount of contract and period of completion of contract	Fully Met	4.1	4.10	https://www.canarabank.bank.in/tenders	empty	Fully Met	4.10	Fully Met https://www.canarabank.bank.in/tenders
4.5.5	Annual Report	Fully Met	4.1	4.10	https://www.canarabank.bank.in/annual-reports-tabs	empty	Fully Met	4.10	Fully Met https://www.canarabank.bank.in/annual-reports-tabs
4.5.6	Frequently Asked Question (FAQs)	Fully Met	4.1	4.10	https://www.canarabank.bank.in/pages/faq	empty	Fully Met	4.10	Fully Met https://www.canarabank.bank.in/pages/faq
4.5.7	Any other information such as - (a) Citizen's Charter, (b) Six monthly reports on the performance against the benchmarks set in the Citizen's Charter	Fully Met	4.1	4.10	https://www.canarabank.bank.in/documents/d/guest/9-citizen-charter-march-2022-2909202207122	empty	Fully Met	4.10	Fully Met https://www.canarabank.bank.in/documents/d/guest/9-citizen-charter-march-2022-2909202207122

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	URL	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
									02207122
4.6	Receipt & Disposal of RTI applications & appeals [F.No 1/6/2011-IR dt. 15.04.2013]								
4.6.1	Details of applications received and disposed	Fully Met	14.29	14.29	Opening RTI Application as on 01/04/2025 -186 Received RTI-4229 Reply of Financial Year-4171 Pending RTI as on 31/03/2026- 244	empty	Fully Met	14.29	Fully Met Opening RTI Application as on 01/04/2025 -186 Received RTI-4229 Reply of Financial Year-4171 Pending RTI as on 31/03/2026- 244
4.6.2	Details of appeals received and orders issued	Fully Met	14.29	14.29	Opening RTI Appeal as on 01/04/2025 -41 Received RTI Appeal -1152 Reply of RTI Appeal Financial Year-1112 Pending RTI Appeal as on 31/03/2026- 81	empty	Fully Met	14.29	Fully Met Opening RTI Application as on 01/04/2025 -186 Received RTI-4229 Reply of Financial Year-4171 Pending RTI as on 31/03/2026- 244
4.7	Replies to questions asked in the Parliament[Section 4(1)(b)(xvii)]								
4.7.1	Details of questions asked and replies given	Not Applicable	0	0	empty	empty	Partially Met	14.29	Partially Met Although the replies to the

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	URL	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
									questions relating to the Nationalised banks are given by the Department of Financial services. However, it would be better if Canara Bank may consider providing a dedicated link on its RTI webpage for accessing replies furnished by the Bank to the the Department of Financial services, wherever applicable.
Total			167	167			196	182	
5	Information as may be prescribed								
5.1	Such other information as may be prescribed [F.No. 1/2/2016-IR dt. 17.8.2016, F No. 1/6/2011-IR dt. 15.4.2013]								
5.1.1	Name & details of - (a) Current CPIOs & FAAs, (b) Earlier CPIO &	Fully Met	20	20.00	https://www.canarabank.bank.in/disclosure-under-rti-	empty	Fully Met	20.00	Fully Met http://www.canar

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Sr. No	Details of disclosure	Category	Marks	Obtained Mark	URL	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
	FAAs from 1.1.2015				act-2005				abank.bank.in/disclosure-under-rti-act-2005
5.1.2	Details of third party audit of voluntary disclosure -(a) Dates of audit carried out , (b) Report of the audit carried out	Fully Met	20	20.00	https://www.canarabank.bank.in/disclosure-under-rti-act-2005	empty	Fully Met	20.00	Fully Met https://www.canarabank.bank.in/disclosure-under-rti-act-2005
5.1.3	Appointment of Nodal Officers not below the rank of Joint Secretary/ Additional HoD - (a) Date of appointment , (b) Name & Designation of the officers	Fully Met	20	20.00	Sh. Parashuram Shankar Kamble, Divisional Manager, Recovery, Legal and Stressed Assests Management Wing, HO Bengaluru is the Nodal Officer for Canara Bank	empty	Fully Met	20.00	Fully Met
5.1.4	Consultancy committee of key stakeholders for advice on suo-motu disclosure - (a) Dates from which constituted, (b) Name & Designation of the officers	Fully Met	20	20.00	https://www.canarabank.bank.in/disclosure-under-rti-act-2005 Formation of Committee on Suo motu disclosure of information under RTI Act in order to identify frequently sought information under RTI Act and publish the same on our website (w.e.f 21.01.2022): 1. CGM/GM, CA&R Wing (Transparency Officer): Chairman 2. CGM/GM, HR&PR Wing : Member 3. CGM/GM, RC&GA Wing :	empty	Fully Met	20.00	Fully Met https://canarabank.com/pages/Disclosure-under-RTIAct-2005

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	URL	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
					Member 4. CGM/GM, RM Wing: Member 5. CGM/GM, SR&GS Wing: Member 6. CGCO, Compliance & RBS Wing: Member 7. Executive Overseeing RIA Section, CA&R Wing: Convener				
5.1.5	Committee of PIOs/FAAs with rich experience in RTI to identify frequently sought information under RTI - (a) Dates from which constituted, (b) Name & Designation of the Officers	Fully Met	20	20.00	https://www.canarabank.bank.in/disclosure-under-rti-act-2005 Formation of Committee on Suo motu disclosure of information under RTI Act in order to identify frequently sought information under RTI Act and publish the same on our website (w.e.f 21.01.2022): 1. CGM/GM, CA&R Wing (Transparency Officer): Chairman 2. CGM/GM, HR&PR Wing : Member 3. CGM/GM, RC&GA Wing : Member 4. CGM/GM, RM Wing: Member 5. CGM/GM, SR&GS Wing: Member 6. CGCO, Compliance & RBS Wing: Member 7. Executive Overseeing RIA Section, CA&R Wing: Convener	empty	Fully Met	20.00	Fully Met http://canarabank.com/pages/Disclosure-under-RTIAct-2005
Total			100	100			100	100	
6	Information Disclosed on own Initiative								
6.1	Item / information disclosed so that public have minimum resort to use of RTI Act to obtain information [Section 4(2)]								

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Sr. No	Details of disclosure	Category	Marks	Obtained Mark	URL	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
6.1.1	Item / information disclosed so that public have minimum resort to use of RTI Act to obtain information	Fully Met	25	25.00	https://www.canarabank.bank.in	empty	Fully Met	25.00	Fully Met https://www.canarabank.bank.in
6.2	Guidelines for Indian Government Websites (GIGW) is followed (released in February, 2009 and included in the Central Secretariat Manual of Office Procedures (CSMOP) by Department of Administrative Reforms and Public Grievances, Ministry of Personnel, Public Grievance and Pensions, Govt. Of India)								
6.2.1	Whether STQC certification obtained and its validity	Not Applicable	0	0	empty	empty	Not Applicable	0	Not Applicable A suitable security certificate may be obtained and the same may be displayed on its website
6.2.2	Does the website show the certificate on the Website?	Not Applicable	0	0	empty	empty	Not Applicable	0	NA
Total			25	25			25	25	
Grand Total			689	689			725	704	